appriver
a zix company

Microsoft

Microsoft 365 and AppRiver:
Simpler Together

Launch a Secure, Modern Workplace | Help Remote Workers Thrive

Simplify M365 security and compliance with AppRiver.

PRODUCTIVITY	SECURITY AND COMPLIANCE
Microsoft	**AppRiver**
The leader in modern workplace software	The leading provider of email security and compliance

Microsoft
The leader in modern workplace software

- The standard in workplace software
- Used by over one million businesses
- Email (Outlook)
- Work apps (Word, Excel, PowerPoint)
- Collaboration apps (SharePoint, Teams)
- Cloud-based, access from anywhere

AppRiver
The leading provider of email security and compliance

Provides M365 and secures it well beyond its native capabilities

- Used by over 90,000 businesses running Microsoft
- End-to-end encryption
- Over 99% effective against phishing attacks
- Compliance-grade archiving
- Unified portal for productivity, security, compliance
- 24/7/365 Phenomenal Care

When you purchase Microsoft's iconic suite of workplace tools (everything from Word and SharePoint to Teams and Stream) through AppRiver, you get better service. And if you layer in AppRiver security and compliance, you a get best-practice configuration out-of-the-box for a faster, more secure setup that requires less ongoing administration.

One of the longest-standing partnerships in software

17+ year relationship with Microsoft

#1 B2B provider of Microsoft 365 in North America

10,000+ successful Microsoft 365 migrations

97% first-call resolution

By 2023, 50% of organizations with a direct relationship with Microsoft will switch to using an indirect partner out of convenience. - Lambay Advisors

Why "good enough" is never good enough

The Microsoft suite of workplace tools has been so successful that now, most attacks are designed with its filters as a model. The threats have become too sophisticated and too fast for its system to catch.

In addition, the breadth of Microsoft's offerings make its systems challenging to navigate. Administrators are encouraged to practice "self-help" by reading articles and are forced to make frequent judgement calls. With AppRiver, you get peace of mind, best practices, and responsive, award-winning support.

Protect your Microsoft 365 users with AppRiver.

> AppRiver is a simple and easy way to maintain the necessary level of compliance—the best part is that I can set it and forget it.
>
> - Administrator, Major Hospital

Features

- ✓ Web and mobile versions of Microsoft 365 apps
- ✓ Desktop version of Microsoft 365 for PC and Mac
- ✓ Exchange email and calendaring
- ✓ File storage and sharing
- ✓ Teamwork and communication
- ✓ Security and compliance
- ✓ Windows licenses
- ✓ Device and app management
- ✓ Task management

In an increasingly remote work environment, Microsoft 365 offers versatility with minimal infrastructure at low cost.

Benefits of Microsoft 365

Microsoft 365 brings together Office applications, management tools (for mobile devices, apps, security, identity management, and more), operating system upgrades, and other efficiencies that prepare your business for the future.

It removes the complexities of software incompatibility and obsolescence and serves as an essential foundation for the secure, modern workplace.

Plus, it works seamlessly with AppRiver's other security, compliance, and productivity services in our Secure Suite.

An integral part of the AppRiver Secure Cloud

How AppRiver security completes your M365 instance

When you purchase Microsoft 365 through AppRiver, you have the ability to wrap it in additional layers of convenience and security. This provides better protection and compliance out-of-the-box with turnkey solutions and responsive support. You can manage M365 from within the same Secure Cloud interface where you control your other security and compliance solutions, and the security penetrates deeper—catching intrusions or subtle escalations of privileges.

Complete protection against:

- ⊘ Spam
- ⊘ Malware
- ⊘ Phishing
- ⊘ Zero-day attacks

Send large files without hassle

Send via email without having to share a link; perfect for contracts or work plans.

E-sign included

Sign and share documents as a native feature.

Hassle-free for recipients

Our encryption uses best method of delivery (BMOD) for greater ease of use for both senders and recipients.

Things that are only possible when you pair Microsoft 365 with AppRiver security:

1 Continuous monitoring and response

With an Office 365 Security Audit

Our security audit provides a one-click remediation capability from within our secure platform. Schedule audits to run automatically and receive detailed information on your Microsoft 365 tenant that even Microsoft doesn't capture.

2 Fully secure the workplace

With simple but powerful Email Encryption and Secure File Sharing

Email Encryption is both powerful and simple to use. It doesn't rely on users to decide what to encrypt, and unlike Microsoft 365's native encryption, recipients can initiate sending you secure messages and files. Sensitive information remains secure, and it's all wrapped in Phenomenal Care support.

Why it's an improvement:

- ⊘ Works out-of-the-box
- ⊘ Works on mobile or desktop
- ⊘ Travels on a secure network
- ⊘ Easy to configure data loss prevention settings
- ⊘ Encrypts both ways
- ⊘ Custom branding
- ⊘ Pre-built filters based on decades of accurate filtering
- ⊘ Detailed reporting dashboard of secure email traffic
- ⊘ Read messages in the inbox—no downloading secure emails as attachments
- ⊘ Recipient doesn't have to create a Microsoft account

3 Catch emerging threats and zero-day attacks

With Email Threat Protection

AppRiver is the first to know about and prepare for emerging threats. That's thanks to our machine learning, advanced filtering, and 24/7/365 team of Threat Analysts who stay at the forefront of security.

Why it's an improvement:

- ✓ Multi-layer filtering: Looks for elaborate combinations across 230 attributes including metadata
- ✓ Real-Time Threat Analysts and Machine learning
- ✓ Attachment Disarming and Sandboxing: Can catch large attachments, double-zipped files, obfuscated macro injection, and more
- ✓ Link protection with time-of-click analysis: Doesn't rewrite the URL as Microsoft does (which would prevent the user from seeing it)
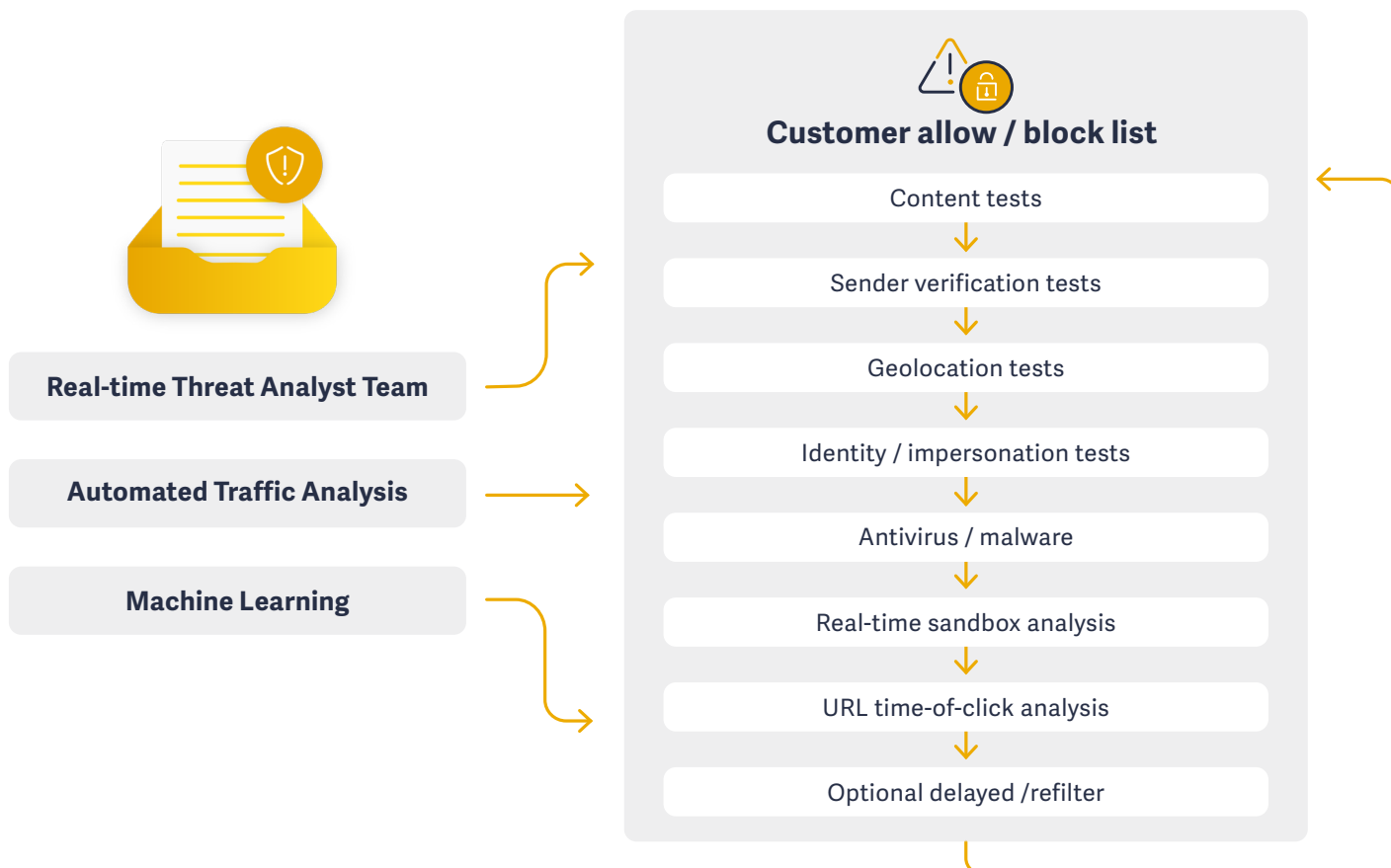- ✓ Message retraction

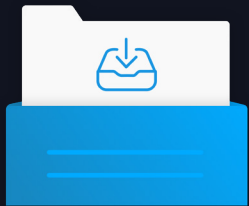**AppRiver is a complete multi-layered filtering system** to protect against spam, malware, and ransomware.

Phishing attacks **increased 350%** after Covid-19. - PC Mag

How Email Threat Protection Works

Real-time Threat Analyst Team

Automated Traffic Analysis

Machine Learning

Customer allow / block list

- Content tests
- Sender verification tests
- Geolocation tests
- Identity / impersonation tests
- Antivirus / malware
- Real-time sandbox analysis
- URL time-of-click analysis
- Optional delayed /refilter

Information Archiving

Email Continuity

④ Simplify compliance

With Information Archiving and Email Encryption

Our archiving allows your organization to capture and preserve communications for compliance, audits, and to meet regulatory requirements. Easily manage and enforce policies to catch emails before they leave the network.

Why it's an improvement:

- ✓ Only AppRiver captures all comms including Teams and Slack
- ✓ Easily enforce communications policies
- ✓ Unlimited storage (replaces Archive folder)
- ✓ SimplyShare—securely share with external auditors, lawyers
- ✓ Centralized, cloud-based, and ready for eDiscovery
- ✓ Intuitive interface
- ✓ No managing .pst files

⑤ Keep your business connected and resilient

With Backup & Recovery from CloudAlly and Email Continuity

If your cloud services or email go down, business can grind to a halt. Our backup, continuity, and recovery provide a failsafe so even if services like M365 or Google go down, users can continue to access and send files and email. And in the event of a malicious attack, you can recover to any point in time.

Why it's an improvement:

- ✓ Ensure business continuity
- ✓ Prevent intentional or unintentional data loss
- ✓ Spool and collect 30 days of email
- ✓ Maintain regulatory compliance (HIPAA, SOX, GDPR, etc.)
- ✓ Secure the data in your SaaS platforms
- ✓ Minimize legal risk
- ✓ Avoid downtime
- ✓ Choice of datacenter

FAQ

Why get M365 through AppRiver?

Higher quality of care, better security, and it's easier to manage. You can control your M365 licenses through the Secure Cloud interface, along with your security and compliance tools, which saves time. It's also wrapped in the Phenomenal Care that's made AppRiver famous.

How is Microsoft 365 security different from AppRiver security?

Microsoft is the global leader in productivity solutions. But because it's been so successful, attackers use its filters as the standard by which they plan their attacks. Its support is already overloaded with requests. It takes gold standard email encryption, email security, data loss prevention, email continuity, and information archiving from AppRiver to make your modern workplace secure.

- ⊘ Streamline and simplify your work
- ⊘ Cyber intelligence team keeps you protected
- ⊘ Simplified email data loss prevention
- ⊘ Ensure business resilience with backup and recovery
- ⊘ Satisfy compliance and regulatory requirements
- ⊘ Award-winning Phenomenal Care—any day, any time

Learn more at AppRiver.com

Phenomenal Support

97% of issues
resolved on the first call

58 NPS
double the industry average

24/7/365
Threat Analyst and Compliance Analyst teams

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